Registered Charity No: SC012285

WEST SCOTLAND DEAF CHILDREN'S SOCIETY **RECEIPTS AND PAYMENTS ACCOUNTS** FOR THE YEAR ENDED 31 MARCH 2021

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CONTENTS	PAGE
Legal and Administrative information	1
Trustees' Report	2 – 11
Report by the Independent Examiner	12
Receipt and Payments Account	13
Statement of Balances	14
Notes to the accounts	15 – 16

#### LEGAL AND ADMINISTRATIVE INFORMATION

**Charity Name:** West Scotland Deaf Children's Society **Registered Office and** Operational Address: 281 Central Chambers 93 Hope Street Glasgow G2 6LD **Charity Registration Number:** SC012285 Trustees: P Boyce P Clark P Dillon E Docherty F Dolan (Honorary President) H Gray (Chair) S Leggett W Leggett (Vice Chair) E McCluskey Rachel O'Rourke Rebecca O'Rourke K Ryan **Independent Examiners:** AMAS Murrison Limited **Chartered Accountants** 10 Newton Terrace **Charing Cross** Glasgow G3 7PJ Bankers: Bank of Scotland Community Banking 38 St Andrew Square Edinburgh EH2 2YR **Investment Managers:** Barclays Wealth Royal Exchange House 100 Queen Street

Glasgow

#### TRUSTEES' REPORT AND ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

The Trustees are pleased to present their report together with the Receipts and Payments accounts of the charity for the year ended 31 March 2021. The legal and administrative information on page one forms part of this report.

#### Chairman's Report

2020/21 has been a year of challenge for West Scotland Deaf Children's Society and for the children and families we support. It has also been a year that has seen the WSDCS team innovate and connect with deaf children and their families through a complete re-design of our offer. Our team have worked remotely for the past year, finding new ways to connect and deliver essential supports.

Many deaf children have been disproportionately impacted by COVID-19 as those with underlying health issues had to shield and support mechanisms and appointments in place for families were cancelled. WSDCS created a varied and comprehensive online programme of activities designed to counter these challenges and ensure that deaf children and their families got the support they needed to sustain them. The CRIDE report for 2020 has been delayed but, according to the CRIDE report of 2019 there was an 8% increase in the number of deaf children in Scotland, taking the figure to 3,647.

We expect the numbers of deaf children in Scotland will have increased again during 2020. We also know that for many children, there has been delays in vital screening and appointments which will have impacted on their education and their wellbeing and that there is much still to do to get the right support to families

We have seen demand for our Family Support work and online clubs continue to rise. We have continued to work in partnership with others to deliver support and services to children and young people who are deaf in the West of Scotland and provide support to families through online channels.

We have been lucky to have had the support of several funders including Shared Care Scotland, the National Lottery and BBC Children in Need and we have continued to drive new service designs to secure new streams of COVID-specific funding. We continue to be proud of our Living Wage accredited provider status. Families have benefited from the range of services available to them and their children and we have continued to work to shape policy and practice for deaf children through our close affiliation with National Deaf Children's Society. According to CRIDE 2019- 86% of deaf children continue to attend mainstream school with 22% being noted as having additional education needs. We know from our work with children how challenging home schooling has been. Families and children need our support more than ever to ensure they understand their rights and can exercise these. We continue to be focused on playing a key role in supporting families and helping deaf children thrive and achieve.

Over 90% of deaf children are born to hearing parents and the practical and emotional support provided to families following diagnosis is essential. Our Family Officers provide this support and WSDCS continue to offer a pathway of support for deaf children up to age 25. As we continue to see a reduction in formal support for deaf children, it is vital that parents have access to the essential support and services that will allow deaf children to thrive and achieve and parents to have access to information to help them secure the best outcomes. This is particularly important in post covid Scotland. Our Resource Worker has developed the range of opportunities further for deaf children and their families and we have updated our information and redoubled our efforts to provide great online support which keeps families connected and supported and builds the skills and confidence of deaf children.

We are proud to have a group of Trustees who are committed to improving the lives of deaf children and who understand their needs and those of their families.

We would like to make particular mention of Pat Clark who has continued to provide dedicated support to WSDCS.

Our Trustee Group has had new members, and this has brought new energy and enthusiasm to our work, allowing us to focus on our strategy, help more families and innovate at this time of challenge. We have introduced an online meeting structure, including team meetings to share, plan and evolve our work. The addition of young deaf adults to our Board has been a positive one, helping us understand the real priorities for young people.

We continue to focus on listening to what families and children and young people need. We are particularly grateful to the National Deaf Children's Society for their ongoing support and to our many members and supporters.

We have driven forward our use of social media and introduced a new social media policy, built further foundations to professionalise our approach and reached out to more families. All of this will support ongoing progress and development. We plan to retain our online offer to children and young people and to continue to consult with people about what works best for them.

We are grateful to the many people who have fundraised and supported WSDCS in the past year. We thank everyone who took part in the virtual Kiltwalk to raise funds.

West of Scotland Deaf Children's Society has put in place plans that will see us play a key role in services for deaf children, young people, and their families into the future. 2020 has been a further year of change and evolution which has demonstrated the resilience and capacity of deaf young people.

The Trustees would like to note particular thanks to our hard working and dedicated staff team-Carol Campbell, Charlene Dolan, and Iain Campbell. The Trustees would further like to thank Carol Campbell for her many dedicated years of service and wish her well in her retirement.

In addition, the Trustees would like to note the contribution of Liz Lyons and Karen McCulloch, longstanding Trustees, friends, and supporters of West of Scotland Deaf Children's Society who resigned as Trustees during 2020/21.

The Trustees would further like to acknowledge the support of deafscotland who with their Chief Officer Janis McDonald continue to offer us support and guidance and to Heather Young, Child and Family Support Manager, NDCS for her support and help.

Heather Gray Chair of West of Scotland Deaf Children's Society.

#### TRUSTEES' REPORT AND ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2021

#### **Trustees**

The Trustees who served during the year and since the year-end, unless otherwise stated, were as follows:

P Boyce

P Clark

P Dillon (Appointed 15/6/21)

E Docherty

F Dolan (Honorary President)

H Gray (Chair)

S Leggett

W Leggett (Vice Chair)

E Lyon (Resigned 15/6/21)

Erin McCluskey

K McCulloch (Resigned 8/2/21)

Rachel O'Rourke

Rebecca O'Rourke

Kerry Ryan (Appointed 5/10/21)

C McClafferty (Assoc) (Resigned 8/9/21)

#### Structure, Governance and Management

#### Governing Document

West Scotland Deaf Children's Society ("the charity") is established by Constitution as a registered Association of the National Deaf Children's Society and was recognised as a Scottish Charity (no SC012285) on 10th December 1992.

#### Appointment of Trustees

New Trustees are appointed at the discretion of the Management Committee. There is no fixed term for membership of the Management Committee. New Trustees take part in an induction programme which aims to familiarise them with the charity's values, aims and objectives together with its day to day operations, in addition to clarifying their statutory responsibilities as a Trustee of a charity.

#### **Objectives and Activities**

The charity's principal activities are	activities are:
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Providing a unique, empathic service to deaf children and their families
Providing social events for all the family
Providing a weekly fun/sign/activity club
Providing a twice monthly youth club
Providing outreach support
Providing emotional support to the families from the point of diagnosis

#### REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

#### **Achievements and Performance**

Our AGM in November 2020 unfortunately had to be held virtually and our, always eagerly anticipated and much enjoyed, Fun Day cancelled. The pandemic having impacted all aspects of our face-to-face interaction as we moved to home working.

Despite this, we are very proud that we were still able to host our AGM via Zoom, and to fully provide our Family Support Service and Clubs albeit on a virtual platform. This continues to be the case with no definitive date being set for our return to face to face work. This will of course depend on the progress of the pandemic. Our priority, as always, being the protection of our children, young people, their families and of course our staff, BSL Interpreters, Trustees & volunteers.

This year saw the departure of two of our Trustees, Liz Lyon, and Karen McCulloch, after many years of dedicated service to our board; and Claire McClafferty as Associate Trustee as she is no longer on the board of National Deaf Children's Society. We are delighted to say, that like their predecessors, they have all remained as members and offered their services at events whenever possible. We sincerely thank Liz, Karen, and Claire for their long service to the charity and appreciate the tireless dedication they have shown over many, many years.

We are also delighted to welcome two new Trustees to the board: Pauline Dillon and Kerry Ryan both of whom were formally appointed to the board this year. They bring with them a wealth of experience and we know that they will be an enormous asset, helping us to drive the charity forward and ensuring that we continue to champion the cause of deaf children, young people, and their families; provide the essential support required; strive to break down all the barriers they face; and achieve equality for all!

As ever, we are proud to continue to collaborate with colleagues at National Deaf Children's Society, Scottish Minority Deaf Children's Society, deafscotland, the British Deaf Association, Glasgow Life, The Princes' Trust, Elderbank Primary School, Hamilton School for the Deaf and St Roch's Department of Deaf Education.

It was with great sadness that we saw the cessation, in its current form, of deafscotland but look forward to continuing to work alongside them as they begin this new chapter, and very positive future, as part of the Alliance developing the new Scottish Sensory Hub. We wish them every success as they take on these new challenges and advance the cause of all citizens with a sensory impairment.

The strong links we have with colleagues in these, and many other organisations are invaluable, and we strive to continue to build on these relationships to the advantage of all. We at WSDCS always recognise the importance of partnership working and know we are stronger together, benefiting from each other and most importantly, helping each other to provide the best service possible for the families we serve. Following his successful fundraising ConnectUsToo campaign, and in collaboration with Derek Todd, we will be highlighting the need for a Scottish Deaf Child and Adolescent Mental Health Service (DCAMHS) and arranging first aid mental health training for our staff.

Our Annual General Meeting took place virtually on 30<sup>th</sup> November 2020. Despite the huge disappointment of having to cancel our annual Fun Day and not being able to hold the AGM face to face we were still able to share our news and celebrate with families, old and new, staff, trustees, volunteers, fundraisers, and colleagues. We proudly celebrated the achievements of our young people who despite the incredibly difficult period we have all experienced and the significant additional impact it has had on the lives of all our deaf children, young people, adults, and their families, continued to inspire and earn our admiration for the wonderful young people they are. Thinking of others, fundraising during a period where not only were we all coping with everything the pandemic has caused, but also with the financial challenges all charities are experiencing.

Our annual Endeavour Award and the deafscotland Award: Each year we are met with nominations which are diverse, uplifting, inspirational and confirmation of what our young people can achieve if they have the right support in place. The successes achieved and challenges overcome must all be recognised, celebrated, and heralded for future generations. Sadly, this year we took the decision to postpone the 2021 nominations because of the disruptions to our nurseries, schools, and colleges we look forward to the next round of nominations. We were however, delighted that we were still able to award our deafscotland Award & the Star Volunteer Award to some very special and deserving young people but more on that later!

It has been a difficult and challenging year for everyone but for those who are deaf the challenges have been substantially greater. The lockdown, restrictions, facemasks, and social distancing make communication extremely difficult, if not impossible. They only serve to heighten the loneliness and social isolation experienced. Unable to communicate with even close family and friends via telephone, and not always able to counter this with the use of video calls (Zoom, Facetime etc.), never has communication poverty been more evident.

Our charity, staff, volunteers, and trustees continue to do everything possible to meet these and other challenges head on. We quickly adapted to the challenges of home working and the different ways needed to reach our membership. We remain dedicated to providing social and emotional support and information by whatever means appropriate and endeavour to provide the best service possible to all our deaf children, young people, and their families.

The service has been made possible by grants, donations, and sponsorship from all those listed under funding and all of which are greatly appreciated.

The last 18 months have seen changes to all aspects of life and understandably many services have been disrupted, postponed, and or delivered in a variety of ways. Despite these challenges the charity continued to deliver this vital lifeline and service to families through:

- Telephone calls, emails, Facetime, Zoom, Facebook & WhatsApp requests for emotional support, information and advice and signposting.
- The family officers also made virtual visits to families at home via Zoom or Facetime.
- Made contact with 25 new families.
- Attended meetings relating to Education. Conducted Zoom sessions with schools.
- Supported families to successfully claim DLA or PIP and represented/supported families at tribunals.
- Sent birthday messages to each child and their sibling(s).
- Increased the frequency of our clubs from 1 per week to 3 per week for the Kids Club, and from 2 per month to 1 per week, in accordance with their request, for the Youth Group.
- Introduced Zoom BSL Classes supported by videos on both our YouTube Channel & Facebook Groups.

Our closed Facebook groups (one for our parents/carers, and one for our young people) continue to thrive and have a current membership of 384. This continues to be a useful tool in reaching our families and provides an alternative way to seek support (not only from staff but also from each other). And we have a new Facebook group of 27, catering to those who attend our BSL classes. Our Twitter Account continues to increase, and we now have 256 followers, and we currently have 86 followers on Instagram. We set up our own YouTube channel in March 2020 which has numerous informative videos around Covid-19, BSL useful signs, cleaning & maintenance of moulds & hearing aids, to name but a few, with 865 views. The use of social media, has been in line with our Social Media Strategy, helping us to provide support in different and accessible ways, keeping our children, young people and families informed. It is a platform we continue to use and develop, reaching new people, to provide the best possible all-round service.

The service provided by WSDCS has been entirely made possible by grants, donations, and sponsorship from all those listed under funding at the end of this report. All have contributed to the events and family support detailed throughout, for which we are extremely grateful.

#### **Highlights and Activities**

Over the past 12 months we have also provided:

Kids Zoom Club (for our preschool (0-5) & primary school age children): As we have been unable to meet up face to face, we set up our Kids Zoom club. Operating, three times a week all year round since the start of the pandemic, we have to 31st March 2021, provided 149 opportunities for our younger children to come together in a virtual but relaxed and fun environment. We send our craft and activity packs out to our families with a programme, and we complete the activities together over Zoom. All clubs are supported by our staff and BSL/English Interpreters. This has given the children and their families something to look forward to and added some structure into what has been a very difficult period. It also offered the opportunity to stay in touch with our staff and their deaf peers from the Saturday Club and allowed them to meet new friends as we all came together to share in an activity, game, quiz, or workshop. The club has seen us hosting Art & Dance workshops, Magic Shows, celebrating personal successes and achievements, birthdays, milestones, making masks, clay models, puppets. Story writing and creating many, many, unicorns!!! All of which were in full consultation with the children to ensure they were engaged, excited, and felt fully included, valued and their opinions respected. We were also delighted to be able to welcome and share these activities with siblings giving them the chance to join in and fully enjoy the clubs, and hopefully improving their deaf awareness skills in the process. This year the Saturday Club has been made possible by support and funding from the Better Breaks Short Break Fund; Children In Need - Next Steps Grant; and the Wellbeing Fund.

**Zoom Youth Group** (for all secondary aged pupils and beyond): Likewise, the Youth Group had to move to a digital platform. Operating, once a week at the request of our young people, we have to 31<sup>st</sup> March 21, provided 46 virtual clubs. As with the Kids Club, we welcomed siblings who have been great fun and added a whole new dimension to the group. Being a far more competitive group, our young people have participated in many quizzes, challenges, bingo, and team games – Family Fortunes, Jeopardy, Taskmaster and Scavenger Hunts. We have also produced works of art and designed T-Shirts. They have been involved in all stages of planning and created and delivered quizzes. We are proud that several of our deaf young people have joined in activities with the Kids Club representing the amazing young deaf role models they truly are!

The Zoom Youth Group has been made possible by support and funding from the Better Breaks Short Break Fund; Children In Need – Next Steps Grant; and the Wellbeing Fund.

**Both clubs** have participated in additional family events and contributed to a WSDCS masterpiece which we plan to proudly show off to everyone and which will ultimately take pride of place in our Family room at Central Chambers.

We are extremely proud of the way our children and young people have navigated their way through this time. They continue to support and encourage each other and are a great source of inspiration.

**Football Tournaments**: Sadly, both the 2020 & 2021 tournaments were unable to take place because of the pandemic. We all eagerly look forward to the 19<sup>th</sup> Annual Tournament which we will reschedule as soon as circumstances allow.

**Summer Trips:** As with the football tournaments, we have been unable to deliver our annual family summer outings. Both West Scotland Deaf Children's Society (WSDCS) and our colleagues at Scottish Minority Deaf Children's Society (SMDCS) are keen to plan our very popular trips when it is safe to do so.

Cinema: As above.

**Glasgow Life Museums:** We are delighted to say we continue our association with Glasgow Life and Rachel Leckie, Learning & Access Curator for Glasgow Museums. Our museum visits are always enjoyed by our young people and as with our other face to face activities these have, over the past 18 months, had to be paused. We look forward to continuing this partnership and joining Rachel and all the teams at the Museums when life returns to normal.

Halloween & Christmas Events: October 2020 saw us enjoying a week of Halloween activities over Zoom where we enjoyed craft sessions on the Monday and Tuesday, a Halloween family quiz on Wednesday, made delicious Halloween treats on Thursday which we then enjoyed at our Halloween party on the Friday. The weeklong activities saw a variety of Halloween costumes by all involved and they were so good, Halloween Oscars in the form of a skeleton were awarded to the children.

As we, and our partners at SMDCS, were unable to enjoy our annual Christmas Party at Pollokshaws Burgh Hall, we organised a series of virtual activities including making cards, baubles, 'Snowflakes with Sarah', Christmas crafts and gifts all leading up to our virtual Christmas Party! This year we were entertained by the fantastic Children's Entertainer & Magician, Mr Tippy, who as a deaf adult performed in BSL with voiceover from our amazing BSL Interpreters Sarah and Nikki, providing a fully accessible show for our deaf children, young people, and their families. Everyone was thrilled when Santa Claus found time to join us on Zoom, meet the children and have individual photographs taken with all our families. Santa, who you won't be surprised to hear, can communicate in British Sign Language with the children, was supported by our BSL Interpreter Elf Nikki and her fellow Elf Charlene, making this a magical and accessible visit for everyone. He even found the time to have our friends at Royal Mail deliver a selection box to each of them! Thank you, Mr Tippy, Santa, and your helpers!!

The Halloween parties were funded by the Better Breaks Short Break Fund and the Children In Need – Next Steps Grant.

Our BSL Interpreted pantomimes at both The Citizens and King's Theatres were of course unable to take place this year due to lockdown. We hope to see both return for Christmas 2021.

**Kiltwalk 2020 & 2021**: This year WSDCS had many supporters signed up to take part in the Glasgow 2020 Kiltwalk. Ultimately this was cancelled as we were all in strict lockdown. However, we heard the exciting news that Sir Tom Hunter had agreed to add 50% of all sums which had been deposited into our fundraiser's accounts by 31<sup>st</sup> March 2020. On the day on which the Kiltwalk was originally scheduled, many of us honoured our commitment and took to our treadmills or exercise bikes to complete our challenge and were met with the amazing news that Sir Tom had announced he would instead match 100% of all funds raised. For WSDCS this meant a total sum of £5279.38 in 2020.

Alongside our staff team, our star fundraisers for 2020 included Lindsey Cameron, Rachel Docherty, Nikki Dunipace & Zoe Hooper, Sarah Forrester, Tiffany Muir & James Quigley, Angela & Sydney Nzelwa with their grandchildren Chantelle & Skye, Emma & Byron Sharp, Cheryl Stevenson, Susan, Lee, Naomi & Xavier Wallace, and Nicola Wilson.

In April 2021, we were still unable to meet up for the Kiltwalk but were thankfully able to venture outside with our own family groups to take on our chosen challenge. We trained, we cycled, walked, ran, and even climbed mountains all to raise funds for WSDCS. Together we raised an amazing £9518.13.

This year's alongside Carol, Charlene, and Iain our amazing fundraisers included Lindsey & Donald Cameron, Rachel Docherty, Lottie Dolan, Nikki Dunipace, Zoe Hooper & Laura McLean, Sarah Forrester, Heather Gray, Stewart, Stephanie, Jasper & Juno Leggett, Natalie Patrick, Kerry, John, Ellie & Rebecca Ryan, Emma, Byron, Maia & Oscar Sharp.

Thank you so much to everyone who participated, donated, and supported us in this hugely important fundraiser! Roll on 2022!

**Our Virtual AGM** was held on 30<sup>th</sup> November 2020 via Zoom where we were able to conduct our formal proceedings, approve our Accounts, and re-elect our Board.

Although unable to enjoy our usual festivities we viewed a short video 'WSDCS in Lockdown' detailing how we had adapted our clubs and it was lovely to be joined by so many of our members who could share with us in celebrating the incredible achievements of four of our young fundraisers: Rose & Erin Cameron who cycled a phenomenal 13 miles! And Ellie & Rebecca Ryan who held a yard sale where they selflessly sold their own toys. Ellie also both raised deaf awareness at her school and taught her class to sign. Mum Kerry also contributing with a Body Shop raffle. All four girls did so, at the beginning of lockdown, with the sole purpose of raising funds for WSDCS. We were delighted to announce that they were extremely worthy joint recipients of the deafscotland Award for 2020. Likewise, the honours for the 2020 Star Volunteer Award went to our very own Elizabeth Morrice for her dedication to the Saturday Kids Club & now the Kids Zoom Club. All our award winners have our sincere and grateful thanks for everything they bring to our Charity, especially at such a difficult time, we were touched by their kindness and generosity. They are all great role models and so deserving of their awards. We are all incredibly proud to have them as part of the WSDCS family!

We were grateful to be supported by our BSL/English Interpreters Nicole Dunipace & Sarah Forrester with live captioning by Electronic Notetaker, Mel Coulter.

Ceilidh: As with our other face to face events, our planned ceilidh for 2020/2021 had to be put on hold.

#### Virtual Activities with Schools:

During the pandemic we have also managed to keep in touch with our schools:

St Roch's Secondary School, with whom we've collaborated for several years to provide events for their After School Club for all deaf pupils and are delighted to say have enjoyed the continued support of our funders, the Better Breaks Short Break Fund.

Elderbank Primary School & Hamilton School for the Deaf. We maintained contact with the staff and pupils at both schools by providing 18 sessions, via Zoom, with a variety of activities enjoyed by the children and supported by their teachers & support staff.

We hope to continue this as the schools settle back into the new term, either in a virtual format or with in-person visits to the school.

#### BSL Virtual Classes, Videos, Website, Accessibility & Consultation:

More recently we held **BSL Classes** over Zoom. Weekly classes ran for a 10-week period (April 21 to June 21) funded by the Pavers Foundation and Tesco 'Bags of Help' Grant. The course was created with a family centred approach to teaching BSL, catering to the needs of the whole family. All were welcome, deaf children, siblings, parents/carers, grandparents, aunties, uncles, to better help them communicate.

Initially, we thought classes via Zoom would prove quite challenging, but although there is no better substitute for face-to-face teaching, the fact that the classes were online worked well as it fitted in with family life. A private Facebook group was created to allow us to put up videos, covering the lessons and recapping the signs, to aid revision and a place where they could ask questions or contact Charlene directly. We were also extremely fortunate to have the support of so many of our deaf young people who gave up their time to join us online or to create a video for us

to share their experiences with our group and to allow them to ask questions and improve their signing & receptive skills with a wide range of people from the Deaf community. Our sincere thanks to all of them — Nicola Boyle, Pauline Dillon, Mary Frances Dolan, Abbie Donati, Jordan Kerr, Oliver Kerr, Erin McCluskey & Darren McDonald.

Our classes culminated in a family BSL Quiz which was great fun and clearly showed how much everyone had learned. The winners of the voucher (donated by Tesco) in turn very kindly donated it to the charity and this will be used to provide treats and refreshments for the children when we are able to arrange our first face to face event. Our sincere thanks go to the Carruthers Family for their generosity.

We received fantastic feedback from the families and due to their success, plan to take the classes forward with both continuation classes and another 10-week beginner/starter course.

The WSDCS YouTube channel continues to grow and with regular updated information for our families with 865 views. The information provided to our families continues to focus on topical items such as DLA & PIP applications in the current climate. Additionally, Charlene has uploaded BSL tuition in video format so that our families can learn remotely and in their own time. All our videos are now fully accessible & include British Sign Language, English voice over and are subtitled and we will continue to expand the range of materials available.

Our **new website** is in progress and, time permitting, we would hope to be able to launch this in the coming months. Consultation with our staff, volunteers, Trustees, children, young people, parents, membership and BSL Interpreters will inform the content with the aim of being fully accessible to everyone.

Our service, albeit currently virtual, continues to be fully accessible to our families and our virtual activities and events well attended, offering invaluable opportunities to keep everyone connected, and able to maintain, build and create friendships and strong support networks in a fun and relaxed environment supported by our staff and BSL Interpreters Sarah and Nikki.

The unique, empathic support, advice, and information we provide and is gained from staff, trustees, volunteers, and each other is essential in empowering our deaf young people and their families. It is the right of all children to have their needs met and to fulfil their potential and it is our mission to help them and their families to achieve that goal. We strive to help them build an inner strength to face the challenges and barriers encountered daily and it is our honour & privilege to play even a small role in that journey. The grants, fundraising and donations we receive allow us to continue to do this and to each one of them we are extremely grateful.

Online Survey relating to the service, clubs and activities and activities provided.

We conducted an online survey and are proud to report our respondents stated:

100% said sessions were fun, stimulating and rewarding.

100% said all communication needs were met.

90% rated us as excellent when asked if the activities were welcoming and safe; 10% said they were good.

100% said clubs and events provided opportunities for their children to form new or build on existing friendships.

100% felt their children were included, valued, and respected.

100% saw an improvement in their child's confidence.

100% saw an improvement in their child's self-esteem and wellbeing.

100% said they would recommend the clubs and service to other families with deaf children.

Full details of this survey and to read the amazing comments we received can be accessed by contacting us at admin@wsdcs.org.uk

WSDCS receive no statutory funding and it is only with the very generous and continued support of the following, within this financial year, that make our work possible.

#### **Funding**

Grants and Donations were received during the period 1st April 2020 to 31st March 2021 from:

The Better Breaks Short Break Fund, Co-op Community Fund, National Lottery Community Fund, Wellbeing Fund, National Lottery Covid Community Fund, Tesco Bags of Help Covid-19 Communities Fund, Glasgow City Council Business Support Grant, PF Charitable Trust, BBC Children in Need, Next Steps Grant, Julia & Hans Rausing Trust, NDCS Local Groups Combined Grant, Amazon Smile Donations - Europe, Charitable Giving BT PG Match, Anne R Jolly Charitable Trust, Groundwork UK – Tesco Bags of Help Grant, Linda Mooney & Virgin Money Foundation, a donation in memory of the late Danielle McGilvray of Paisley and from donations & fundraising activities by our supporters, members and their families: Our Kiltwalkers & the Hunter Foundation, Joanna Wilson who once again grew over 800 plants from cuttings, seeds, potting them up and selling them throughout 2020, A donation from Tom & Bessie McDowall celebrating their hundredth birthdays, The Ryan Family, The Cameron Family, Ariannah McGarry who took on a 10k challenge, Ladies East Renfrewshire Golf Club, Allan Etherington, McClure Solicitors Will Aid donation, Nicola Wilson, Irene Carmichael, Stacey Phillips, Laura Mason, Mary HT Robertson, Helen S Craik, The O'Meara Family and donations from our members and families. Thank you all!

#### **Financial Review**

The charity's income for the year amounted to £99,303 (2020: £72,992) which is made up of mainly grants and donations, with minimal gift aid and investment income.

Reserves Policy

All reserves of the charity are unrestricted. It is policy for the charity to maintain unrestricted reserves of approximately £56,000. Current unrestricted reserves are £62,742 (2020: £75,390).

Approved by the Trustees and signed on their behalf:

Name: Heather Gray, Chair

Date: 25th October 2021

#### INDEPENDENT EXAMINER'S REPORT TO THE

#### TRUSTEES OF WEST SCOTLAND DEAF CHILDREN'S SOCIETY

#### FOR THE YEAR ENDED 31 MARCH 2021

I report on the accounts of the charity for the year ended 31 March 2021, which are set out on pages 13 to 16.

#### Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006.

The charity trustees consider that the audit requirement of Regulation 10(1) (d) of the Accounts Regulations does not apply. It is my responsibility to examine the accounts as required under section 44(1) (c) of the Act and to state whether particular matters have come to my attention.

#### Basis of independent examiner's statement

My examination is carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

#### Independent examiner's statement

In the course of my examination, no matter has come to my attention

- 1. which gives me reasonable cause to believe that in any material respect the requirements:
  - to keep accounting records in accordance with Section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations, and
  - to prepare accounts which accord with the accounting records and comply with Regulation 9 of the 2006 Accounts Regulations

have not been met, or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Simon A Murrison BA CA AMAS Murrison Limited 10 Newton Terrace Charing Cross Glasgow

Date: 25th October 2021

G3 7PJ

### WEST SCOTLAND DEAF CHILDREN'S SOCIETY STATEMENT OF RECEIPTS AND PAYMENTS FOR THE YEAR ENDED 31 MARCH 2021

	Unrestricted £	Restricted £	2021 £	2020 £
Receipts	_	_	_	~
Charitable Grants	10,500	71,549	82,049	16,000
Donations	11,279	- 1,	11,279	14,944
Gift Aid	313	-	313	659
Fundraising income	5,649	-	5,649	10,659
Interest income	13		13	61
Investment income	-	-	-	2,044
Proceeds from sale of investments	. <del>-</del>	_	-	28,625
Activity income	-		.=	
Legacy income	-	-		
Total Receipts	27,754	71,549	99,303	72,992
Total Rossipts	27,704	71,040		12,002
Payments				
Staff costs	32,234	48,933	81,167	58,893
Operating costs	5,375	13,369	18,744	23,604
Bank Charges	=	=	-	
Investment management fees	=	=	-	106
Purchase of investments	-	<del>#</del>	-	.=
Independent examination &	2,694	=	2,694	2,592
bookkeeping fees				
Total Payments	40,303	62,302	102,605	85,195
Total Fayments	40,303	02,302	102,003	65,195
Surplus/(deficit) for year	(12,549)	9,247	(3,302)	(12,203)
carpias (action) for your	(12,070)	<u> </u>	(0,002)	(12,200)

# WEST SCOTLAND DEAF CHILDREN'S SOCIETY STATEMENT OF BALANCES

#### **AS AT 31 MARCH 2021**

	Notes	Unrestricted £	Restricted £	2021 £	2020 £
Bank and cash in hand					
Opening balances (Deficit)/Surplus for year Closing balances		75,390 (12,549) 62,841	2,373 9,247 11,620	77,763 (3,302) 74,461	89,966 (12,203) 77,763
Debtors	1			4,019	7,128
Liabilities	2			2,170	2,170
Investments	3			.=-	-
Other assets	4			3,619	3,619

Approved by the Trustees and signed on their behalf:

Name: Heather Gray

Date: 25<sup>th</sup> October 2021

#### NOTES TO THE ACCOUNTS

#### FOR THE YEAR ENDED 31 MARCH 2021

1. Debtors	2021 £	2020 £
Gift Aid	313	660
Trade Debtors GCVS	3,706 4,019	6,468 7,128
2. Liabilities	2021 £	2020 £
Rent Telephone Independent examiners fee	1,125 95 950	1,125 95 950
3. Investments	2,170 <b>2021</b>	2,170 <b>2020</b>
	£	£
Opening Market Value Disposal of investments at market value Additions		45,376 (47,427)
Revaluations Closing Market Value		2,051 -
Historical Cost		31,970
4. Other assets	2021 £	2020 £
Office furniture, fittings & equipment at cost	3,619	3,619

## WEST SCOTLAND DEAF CHILDREN'S SOCIETY NOTES TO THE ACCOUNTS

#### FOR THE YEAR ENDED 31 MARCH 2021

#### 5. Related Party Transactions

No Trustees received any remuneration during the year (2020: Nil).

Travel expenses totalling £0 (2020: £99) were reimbursed to 1 (2020: 1) trustee during the year.

#### 6. Funds

	Movement in Funds Balance at				Balance at
	01 Apr 2020 £	Receipts £	Payments £	Transfers £	31 Mar 2021 £
Unrestricted Funds					
General funds	75,390	27,754	40,303		62,841
	75,390	27,754	40,303	-	62,841
Restricted Funds					
Better Breaks (2020/21)	2,089	14,323	12,104		4,308
Inspiring Scotland	-	12,215	12,215		<b>=</b>
NDCS	.=:	500	-		500
Tesco	.=	1,000	-		1,000
BBC Children	=	24,239	24,239		=
PF Charitable Trust		2,000	1,517		483
City of Glasgow College	284		-		284
Community Fund – Covid 19	-	1,772	1,772		-
Tesco – Covid 19 Bags of Help	-	500	500		-
Julia & Hans Community Fund- National	:=:	10,000	9,955		45
Lottery		5,000			5,000
	2,373	71,549	62,302	0	11,620
			400.005		71.101
	77,763	99,303	102,605	0	74,461

Better Breaks (2020/2021) Funding towards the Saturday Club, Youth Group, and St Roch projects and includes donations / income received from clubs.

Inspiring Scotland – Wellbeing Fund. Increased Club Costs – Staff, Interpreters & Resources (April 20 to July 20)

**BBC Children In Need – Next Steps Grant**. Funding towards Core Salaries, Interpreter Costs & Training. (September 20 to March 21)

**PF Charitable Trust**. Funding towards Additional Staff Hours for Friday Clubs. (October 20 to March 21) **City of Glasgow College** – Donation towards Kids Club Outing.

Community Fund – Covid 19. Funding to purchase equipment to allow staff to work from home due to the pandemic.

**Tesco Covid 19 Bags of Help**. Donation towards costs for staff. Interpreters & Resources. (August 20 to October 20)

Tesco Bags of Help Grant - Funding towards BSL Lessons/Classes/Videos

Julia & Hans Rausing Trust - Funding towards our Administrator's Salary (October 20 to March 21)